

# **Patient Participation Group (PPG)**

The Patient Participation Group (PPG) will give patients the chance to express their views and contribute their ideas to help improve our services and patients' health and well-being.

## **What is a PPG?**

- A representative group of patients from the surgery who suggest areas for development and improvement.

## **Benefits of a PPG:**

- Gives opinions and views
- Changes to services made based on your suggestions
- Easy to discuss areas of potential improvement with fellow patients

## **What can a PPG do?**

- Improve communication between the staff and patients
- Helps the surgery make the most effective use of resources.
- Pin point areas of services that need improvement
- Join in discussions about health issues

## **Who can join our PPG?**

- Anyone, if you are a patient of the surgery (we actively encourage everyone to join the PPG so we can hear views from a wide range of patients)

Please tick this box if you would like to be a member of our Patient Participation Group and attend meetings at the surgery

**OR**

If you do not wish/cannot attend the PPG meetings but would still like to be involved via email, please tick this box a

**Please complete details below**

Name:

Telephone Number:

Email address:

This additional information will help to make sure we try to encourage all our patients representative of our practice population.

**Please can you complete below:**

Are you?    Male     Female

|                   |          |  |       |  |
|-------------------|----------|--|-------|--|
| <b>Age: Group</b> | Under 16 |  | 17-24 |  |
|                   | 25-34    |  | 35-44 |  |
|                   | 45-54    |  | 55-64 |  |
|                   | 65-74    |  | 75-84 |  |
|                   | Over 84  |  |       |  |

To help us ensure our group is representative of our practice population please indicate which of the following ethnic background you would most closely identify with

|                               |                       |  |                          |  |             |             |  |
|-------------------------------|-----------------------|--|--------------------------|--|-------------|-------------|--|
| <b>White</b>                  |                       |  |                          |  |             |             |  |
| British Group                 | Irish                 |  | Gypsy or Irish traveller |  | Other white |             |  |
| <b>Mixed</b>                  |                       |  |                          |  |             |             |  |
| White & black Caribbean       | White & black African |  | White & Asian            |  | Other mixed |             |  |
| <b>Asian or Asian British</b> |                       |  |                          |  |             |             |  |
| Indian                        | Pakistani             |  | Bangladeshi              |  | Chinese     | Other Asian |  |
| <b>Black or black British</b> |                       |  |                          |  |             |             |  |
| Caribbean                     | African               |  | Other black              |  |             |             |  |
| <b>Other ethnic group</b>     |                       |  |                          |  |             |             |  |
| <b>Arab</b>                   | Any other             |  |                          |  |             |             |  |

How would you describe how often you come to the practice?

|              |  |
|--------------|--|
| Regularly    |  |
| Occasionally |  |
| Very Rarely  |  |

Thank you.

Please note that no medical information or questions will be responded to.

The information you supply us with will be used lawfully, in accordance with the Data Protection Act 1988. The Data Protection Act 1988 gives you the right to know what information is held about you and sets out rules to make sure that this information is handled properly.